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issue

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Transatlantic connections

Together with Northwest Airlines, KLM has introduced new daily direct services from Amsterdam Airport Schiphol to Portland, Oregon and Dallas-Fort Worth, Texas.

Scheduled to begin on March 30, these new routes will bring the number of KLM-Northwest flights between the two continents to 267 each week.

Also from March 30, KLM will

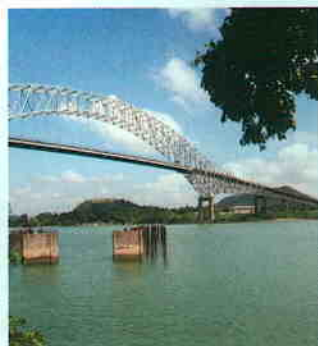
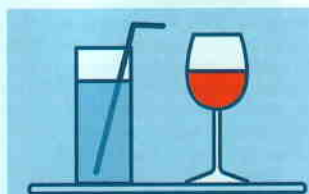


Photo: Stockphoto

introduce a new route between Amsterdam Airport Schiphol and Panama City Tocumen Airport. Operating three times a week, the service will offer a large choice of connections from the Dutch hub to Latin America and the Caribbean, as a result of KLM's partnership with Copa Airlines.

Panama's Bridge of the Americas



On most flights, cabin staff serve drinks free of charge soon after take-off. In the interest of flight safety, the purser may be required to close the bar. Drinks can only be served one at a time to passengers occupying their assigned seats. Passengers are not permitted to drink alcoholic beverages brought on board with them.

Peter Hartman: chairman AEA

The President and CEO of KLM Royal Dutch Airlines, Peter Hartman, has been elected 2008 Chairman of the Association of European Airlines (AEA), which represents 31 major network carriers in Europe. KLM was one of the four founding members of AEA and 2008 will be the eighth year the airline has held the chair, a record unsurpassed by any other AEA member. In *Hartman Quarterly*, opposite page, Peter Hartman expounds further on his role in this important aviation organisation.



a Pet Travel Clinic service has been founded by Dierenkliniek Europaplein in Amsterdam and ZooLogistics BV based at Amsterdam Airport Schiphol. The clinic is a "one-stop" shop service where all paperwork and transport regarding the shipment of pets is organised at one location.

The service is only available in the Netherlands (with transport from Schiphol). For more information, visit www.pettravelclinic.nl

AIR FRANCE KLM acquires VLM



VLM Airlines, one of Europe's leading regional carriers catering principally for business travellers, has been acquired by AIR FRANCE KLM.

Operating from the central location of London City Airport (left), VLM Airlines will actively cooperate with the regional carrier CityJet, a 100% subsidiary of Air France, which already operates out of the same airport. The VLM and CityJet networks are highly complementary and will provide ideal links between London's 'City' – the business heart of the capital – and other major European financial centres.

Pet topic

To cope with the increasing number of pets transported around the world, and the growing complexity of rules and regulations accompanying such importation,

hassle #4199

taxi driver taking you from A to B through the rest of the alphabet



klm.com